

October 27, 2003

Tom Dorman
P O Box 615
Frankfort KY

RECEIVED

OCT 28 2003

Case No. 2003-00304

Dear Mr Dorman,

My name is Brenda Shryock I live in Franklin Co. I recently inquired to my local phone company about my phone bill. I was asking about the mileage charge on my bill. I have been paying a phone bill with mileage for 16 years now, I have always thought it was unfair to the people who lived out in the county. Until now I have paid it and not said anything, but about a year ago I had a second line put in my home for my daughter. This line was installed at my box it took no more than 5 minutes however I am now paying mileage twice because I have 2 lines. When I inquired to the phone company they informed me that Kentucky I one of only about four states that still charge mileage, so I ask who I could call about this she directed me to Public Service Commission, which is how I got your name. I am writing to find out how I can protect this charge, and find out what is being done about it if anything. The gentleman who gave me your name said you would be the person to give me this information.

Thank You for your time

Brenda Shryock

Brenda Shryock
3201 St Johns Rd
Frankfort KY 40601